Publicly Disclosed Information:

OPI Case Number 21-384 Date: 5/13/2021

ALLEGATIONS:

OPI received a complaint from a citizen forwarded by adminstration. The citizen complained that they had trouble accessing the county office building in their wheelchair due to construction at the entrance. The citizen had been misdirected by people sitting in front of the building, who instructed them to use the West Side entrance, only to find the West side entrance is not handicap accessible. Complainant then had to travel to the East side entrance, where half of the wheelchair ramp from the street was dug up due to construction. Said they almost tipped over their wheelchair attempting to negotiate the half ramp that remained.

FINDINGS:

OPI found that the handicapped entrance was available at all times during the construction process, and that the half ramp still met ADA compliance codes. OPI recommended to DES that clearer signage be added to the front and West entrances regarding the location of the accessible entrance.

FINANCIAL IMPACT: None

